

# Network and Unified Communications

**Connecting, Collaborating & Communicating** 

## **Cost Allocation Plan Fiscal Year 2024**

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## **Background and General and Description**

#### Purpose

This document outlines the methodology utilized by the Information Technology Services Division (ITSD) in developing rates for Network services provided to state agencies, colleges and universities. The authorization to develop rate structures and establish a charging system is provided under Chapter 37, RSMo.

The estimated expenditures and rates set forth herein provide the means for ensuring full cost-recovery based on agency's use of services. As with any plan, actual events require close monitoring and revisions to the rates may be required.

#### **Pricing Concepts**

The major objective for the ITSD is to provide state agencies and organizations with cost effective and efficient resources. Achievement of this objective results in improved productivity in state government and more effective delivery of governmental services to the citizens of Missouri.

The charging systems or objectives associated with this Cost Allocation Plan (CAP) methodology are summarized as follows:

- 1. Establish usage-sensitive pricing of services
- 2. Provide rate stabilization
- 3. Develop a cost for the total network service
- 4. Provide agencies maximum flexibility in controlling use
- 5. Minimize the impact of future rate changes and/or cost increases
- 6. Maximize economies of scale opportunities available through resource sharing

#### **Expenditure Planning**

One of the key components of this CAP is developing an overall schedule and general allocation of anticipated expenditures. The plan contained in this report reflects the best estimate of the costs required to provide communications services to state agencies throughout the Fiscal Year.

#### **Development Methodology**

A cost-based methodology was employed in establishing the billing rates detailed in this plan. The benefits of this cost based methodology are two fold. First, as a full cost approach. Both direct and indirect costs are included, and the under/over recovery of communications total budget costs is minimized. Second, it provides an equitable method for cost recovery; i.e., the rate is based on the amount of resources utilized.

The methodology for development of this CAP can generally be summarized in the following nine steps:

#### 1. Determine Services Provided

The types of services provided by the Network sections are based on the requirements of state established agencies and services are comparable to those provided by regulated utilities, facility-based carriers, other common carriers and resellers of network services.

#### 2. Establish Units of Service

The unit of service utilized to measure the volume of service provided for each service type is based on three major criteria: relationship to the function performed, measurability and level of control which can be exercised by the customer agencies.

#### 3. Compile Estimates of Utilization

Prior Fiscal Year utilization of each service category was compiled and analyzed. The category actuals were then used as a basis for CAP utilization projections or estimates.

#### 4. Identify Types of Costs

Two basic types of costs were identified: direct and indirect. Direct costs are those costs that can be identified with providing a type of service. Indirect costs are those costs that cannot be directly identified with providing a specific type of service but relate to Network costs as a whole.

#### 5. Determine Direct Costs

Budgeted expense, equipment and personal service costs that could be directly identified with providing a specific type of service, were accumulated to determine total allocated direct cost by type of service. In some cases, an expense or equipment cost applies to more than one service category. The cost is then split by percentage among the appropriate type of service.

#### 6. Determine Indirect Costs

Budgeted expense, equipment and personal service costs that relate to Network services, but cannot be directly identified with providing a specific type of service, were accumulated to determine the total indirect cost by type of service and considered overhead expense. These costs were divided across all service categories.

#### 7. Summarized Total Cost by Service

Total cost by service was determined by adding the direct and indirect allocated costs.

#### 8. Calculate Cost Per Unit of Service

The cost per unit of service was calculated by dividing the total annual cost by the total estimated annual utilization. The cost per unit may be adjusted mid-plan year to accommodate significant fluctuations in utilization.

## **Service Category Definitions**

#### **Cellular Service**

Cellular Service includes the purchase of wireless devices and the associated monthly service including calls, plans and features.

#### **Centrex Access**

The basic unit of service provided by ITSD Communications to customers is access (dial tone). CenturyLink provides this service under the service mark of Centrex. This basic unit of service allows customers the ability to receive calls from any customer of the world-wide telecommunications system.

#### **Long Distance**

Long Distance is the cost-per-minute for the usage that either completes or originates from a state business line, UC line, PLEXAR line, or Centrex line.

#### **PLEXAR Access**

Access (dial tone) provided to customers in cities served by AT&T Telephone Company has the trademark of PLEXAR. This basic unit of service allows customers to receive calls from any caller on the worldwide telecommunications system.

#### Voice Mail

This category is for voice mail services.

#### **Pass-Through Telephone Service**

Pass-Through service is the process by which the charges billed by the telephone vendors are in turn billed to the appropriate agencies. Charges incurred for services such as data circuits, local service, and toll calls are billed to the agencies with an administrative fee added. Outstanding charges for leased UC phones are billed in this category.

#### **Toll-Free**

This category is for Toll-Free service such as 800, 888, 877, 866 and 855 numbers where agencies pay the per-call costs instead of the caller. The cost elements for this service include circuit, per minute service costs and an administrative fee.

#### **Core Internet Infrastructure**

Internet Services supplied to state agencies include bandwidth, redundancy, security measures, monitoring and troubleshooting. These services provide state employees access to information available on the Internet, as well as allowing state agencies to provide information and e-business services to our customers. Agencies can also additionally utilize these services for connectivity to remote users or offices and services such as videoconferencing.

#### **Core Network Infrastructure**

Network services represent the core network and security functions provided to all state agencies. Network core are items supporting the backbone infrastructure that handles transport and routing. ITSD serves as the enabler for connectivity from any agency to enterprise applications (e.g., SAM II). Additionally, ITSD provides inter-agency electronic communications, and agency connectivity to the Internet. These services also provide various levels of security and redundancy for the customer structures. Furthermore, technical and consulting services are provided to agencies through this category.

#### **Unified Communications (UC)**

The UC category supports the state's Voice Over Internet Protocol (VoIP) network to include, but is not limited to, Cisco Phones, Jabber, Telepresence, Mobility and WebEx. These services allow for improved collaboration and communication in the most efficient and effective methods available within the state.

#### Unified Communications (UC) Call Center - Not in FY24 CAP

Call Center costs are for monthly server charges required for Call Center agents. Call Center Licenses and CVP Ports are billed directly to appropriate agencies outside of the CAP.

#### Unified Communications (UC) Call Queue - Not in FY24 CAP

This queue charge represents the cost for the call trunks for the when callers are placed in queue on the UCCE Call Center Service.

#### WAN

Costs for the support of wired and wireless network service that provide access for the end users and their peripherals to the State of Missouri network and UC services.

## **Enterprise Fax Service:**

Enterprise Fax Service is a software product provided by Biscom that allows for the electronic retrieval and sending of faxes.

Personal Service	ви	Budget Amount FY23		Budget Amount FY24	
Personal Services	\$	2,884,583	\$	3,139,94	
Fringe Benefits	\$		\$	1,696,04	
Total Personnel Service:	\$	4,387,795	\$	4,835,98	
Communications Expense and Equipme		FY23	*	FY24	
J901 Hardware/Software Procuremen		686,488	\$	1,001,56	
J911 Wiring/Cabling, Misc. Hardware	\$	5,893	\$	1,55	
JF01 FAX Hardware and Sofware		9,181	\$	8,03	
JI71 Hardware and Maintenance	\$ \$	293,108	\$	664,52	
JI72 MRCs/Services	ζ ,	219,250	\$	270,97	
JI73 MoreNet Primary/Secondary/Ter	arv NCF \$	161,738	\$	90,70	
JR01 Centrex Lines - CenturyLink	\$ ary NCF \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	387,845	\$	82,24	
JR02 Centrex Tax & Misc -CenturyLink	÷	27,786	\$	5,18	
JR03 Centrex Fed End User-CenturyLin	÷	53,089	\$	11,33	
JR04 T1 Terminations/Plexar Tie Lines	÷	77,320	\$	94,47	
JR05 Dedicated Long Distance Usage	\$	1,230	۶ \$	1,23	
JR06 Plexar Lines - AT&T	÷	414,700	۶ \$	363,15	
JR07 Plexar VFG Trunks-AT&T	÷	1,158,937	۶ \$	1,158,57	
JR08 Plex Fed End User 9ZR-AT&T	\$ \$ \$	261,394	۶ \$	249,68	
JR09 Plex Fed End Eucl Credit-AT&T	\$	(203,193)		(188,19	
JR10 Plexar Miscellaneous-AT&T	÷	130,564	\$	130,76	
JR13 Centrex Pass-Through-CenturyLir		163,609	\$	110,85	
JR14 Toll-Free Service Pass-Through		36,439	\$	20,86	
JR16 Plexar Pass-Through-AT&T	÷	214,280	۶ \$	122,02	
JR17 Business Line/Local Broadband	÷	3,940,114	۶ \$	2,591,07	
JR18 Toll Usage	\$ \$ \$ \$ \$ \$ \$ \$ \$	1,580	۶ \$	2,391,07 78	
JR19 Directory Assistance	ş \$	1,144	۶ \$	78	
JR25 SMDR - AT&T	\$	443	\$	40	
JR26 ARS Package -AT&T	Ś	3,279	\$	10,45	
JR27 Satellite Services	\$	395,625	\$	349,60	
JR28 Contract Long Distance Service	\$	229,536	\$	235,92	
JR30 Data Circuits	\$	2,480,583	\$	1,990,94	
JR37 ISDN-PRI	\$	621,298	\$	91,69	
JR39 Voice Grade Circuits	\$	41,763	\$	111,51	
JR41 Wireless Services	\$	7,491,878	\$	7,512,75	
JR45 Toll Free Usage	•	1,126,413	\$	1,287,28	
JR46 MPLS	Ś	2,793,715	\$	3,017,67	
JR47 International Usage	\$	3,970	\$	2,05	
JR49 Adobe Connect	\$ \$ \$ \$		\$	-	
JR51 Conference Call Services	\$	7,937	\$	16	
JR53 Ethernet	\$	4,020,550	\$	4,002,83	
JR54 Brightspeed Business Lines	\$	-	\$	-	
JR55 Brightspeed Internet	\$	-	\$	-	
JR56 Internet	\$	-	\$	-	
JR57 U-Verse	\$	-	\$	-	
JR58 AT&T Business Line	\$	-	\$	-	
JU04 Core UC Structure	\$	210,000	\$	298,34	
JU05 Maintenance on Core Structure	\$	2,566,000	\$	2,601,05	
JU10 Client License	\$	8,193	\$	1,15	
JU23 UC Expenses	\$	77,000	\$	155,40	
JU26 SIP Trunking	\$	798,264	\$	704,00	
JW01 WAN Hardware/Software	\$	3,496,072	\$	4,152,30	
J457 DistSys Biscom Software Mainter	nce \$	68,673	\$	68,67	

General Support (Indirect) Expense and Equipment		FY23	FY24
JT01		-	
JT02 In State Mileage	\$	6,419	\$ 6,419
JT03 In State Lodging	\$	302	\$ 3,366
JT04 In State Meals	\$	-	\$ 88
JT05 In State Other	\$	-	\$ 58
JT08 Out State Lodging	\$	-	\$ 4,664
JT09 Out State Meals	\$	-	\$ 806
JT10 Out State Other	\$	-	\$ 96
JT12 Postage	\$	613	\$ 600
JT13 Subscriptions	\$ \$	-	\$ 662
JT14 Other Admin Supplies		-	\$ 500
JT17 Memberships	\$	-	\$ 500
JT18 Training	\$	23,000	\$ 40,000
JT20 Telcom Supplies	\$	20,283	\$ 19,108
JT21 Telcom Charges	\$	37,000	\$ 37,000
JT22 Internet	\$	4,720	\$ 9,768
JT23 Cellular charges	\$	30,253	\$ 30,253
JT28 SDC charges	\$	55,501	\$ 55,501
JT31 Software Maintenance-Calero	\$	59,731	\$ 59,731
JT34 Desktop Computer Equip.	\$	5,117	\$ 22,571
JT35 Software	\$	34,754	\$ 34,754
JT37 Office Furniture	\$	-	\$ 6,500
Subtotal General Support (Indirect)	\$	277,692	\$ 332,945
Total E&E Budget	\$	34,761,382	\$ 34,391,635
Total Budget	\$	39,149,178	\$ 39,227,623

## **Summary and Category Budgets**

## **Summary Budget**

Prior Year P/L

			Bu	dget Amount	Bu	idget Amount
Ехр	enses			FY23		FY24
	sonal Se		Ş	2,884,583	Ş	3,139,944
	ge Bene		Ş	1,503,212	\$	1,696,044
-		Equipment	\$	34,761,382	\$	34,391,635
Tota	al		\$	39,149,178	\$	39,227,623
Rev	enue					
Prof	fit/Loss					
Prio	r Year F	Profit		276,185		(4,098,042)
Cred	dit for P	rior Year		(450,000)		, , ,
Budget b	v Categ	ory				
Centrex A		•				
Ann	ıual Esti	mated Utilization: Number of Lines:		28,600		6,452
			Bu	dget Amount	Bu	idget Amount
	Item	Description		FY23		FY24
	JR01	Centrex Lines - CenturyLink	\$	387,845	\$	82,244
	JR02	Centrex Tax & Misc -CenturyLink	\$	27,786	\$	5,184
	JR03	Centrex Fed End User-CenturyLink	\$	53,089	\$	11,332
Sub	total Ex	pense and Equipment	\$	468,720	\$	98,760
Dire	ect Perso	onnel	\$	53,836	\$	67,995
Tota	al Direct	Allocation	\$	522,557	\$	166,755
Indi	rect Cos	sts Allocated	\$	15,232	\$	4,108
Tota			\$	537,789	\$	170,862
1016	al Collec	table Costs	\$	337,763	۲	170,002
<b>Coll</b> Rev		costs /Utilization = Monthly Access Line Cost	\$	18.80	\$	26.48

\$

11,118

\$15,814

## Long Distance

Annual Estimated Utilization (	in minutes):	12,300,0	9,158,988

Item	Description	Bud	get Amount FY23	Bu	idget Amount FY24
JR04	T1 Terminations/Plexar Tie Lines	\$	77,320	\$	94,477
JR05	Dedicated Long Distance Usage	\$	1,230	\$	1,230
JR07	Plexar VFG Trunks-AT&T	\$	695,362	\$	695,145
JR25	SMDR - AT&T	\$	443	\$	402
JR26	ARS Package -AT&T	\$	3,279	\$	10,451
JR28	Contract Long Distance Service	\$	229,536	\$	235,925
	Subtotal Expense and Equipment	\$	1,007,170	\$	1,037,630
	Direct Personnel	\$	62,907	\$	72,284
	Total Direct Allocation	\$	1,070,077	\$	1,109,914
	Indirect Costs Allocated	\$	31,192	\$	27,341
	Total Allocated Costs	\$	1,101,270	\$	1,001,275
	Total Collectable Costs	\$	1,101,270	\$	1,137,255
Collectable ( Revenue Profit/Loss	Costs/Utilization = Long Distance \$/ Minute	\$	0.090	\$	0.12
Prior Year P	/L	\$	(106,470)	\$	(179,985)

#### **Plexar Access**

Annual Estimated Utilization: Number of Lines: 28,400 25,140

Item <b>Description</b>		Bud	get Amount FY23	Budget Amount FY24		
JR06	Plexar Lines - AT&T	\$	414,700	\$	363,158	
JR07	Plexar VFG Trunks-AT&T	\$	463,575	\$	463,430	
JR08	Plex Fed End User 9ZR-AT&T	\$	261,394	\$	249,686	
JR09	Plex Fed End Eucl Credit-AT&T	\$	(203,193)	\$	(188,198)	
JR10	Plexar Miscellaneous - AT&T	\$	130,564	\$	130,763	
	Subtotal Expense and Equipment	\$	1,067,040	\$	1,018,839	
	Direct Personnel	\$	47,332	\$	71,476	
	Total Direct Allocation	\$	1,114,372	\$	1,090,315	
	Indirect Costs Allocated	\$	32,484	\$	26,858	
	Total Allocated Costs	\$	1,146,856	\$	1,117,174	
Revenue	Costs /# of Lines = Monthly Access Line Cost	\$	40.38	\$	44.44	
Profit/Loss Prior Year F		\$	(97,200)	\$	17,419	

## **Data and Voice Passthrough**

	Annual Estim	nated Utilization: Actual Costs		13,500,000		11,346,804
	Item	Description	Bu	dget Amount FY23	В	udget Amount FY24
	JR13	Centrex Pass-Through-CenturyLink	\$	163,609	\$	110,851
	JR14	Toll-Free Service Pass-Through	\$	36,439	\$	20,868
	JR16	Plexar Pass-Through-AT&T	Ş	214,280	Ş	122,023
	JR17 JR18	Business Line/Local Broadband	Ş	3,940,114	\$ \$ \$ \$	2,591,074 781
		Toll Usage	Ş Ć	1,580		
	JR19	Directory Assistance Satellite Services	\$ ¢	1,144	\$ \$	712
	JR27		\$\$\$\$\$\$\$\$\$\$\$\$\$	395,625		349,605
	JR30	Data Circuits	\$	2,480,583	\$	1,990,948
	JR37	ISDN-PRI	\$	621,298	\$	91,690
	JR39	Voice Grade Circuits	\$ \$ \$	41,763	\$	111,517
	JR46	MPLS	\$	2,793,715	\$	3,017,675
	JR47	International Usage	\$	3,970	\$	2,057
	JR51	Conference Call Services	\$ \$ \$	7,937	\$	162
	JR53	Ethernet	\$	4,020,550	\$	4,002,837
	JU10	Client License	\$	8,193	\$	1,151
		Subtotal Expense and Equipment	\$	14,730,800	\$	12,413,951
		Direct Personnel	\$	363,399	\$	333,126
		Total Direct Allocation	\$	15,094,198	\$	12,747,077
		Indirect Costs Allocated	\$	439,992	\$	314,006
		Total Allocated Costs	\$	15,534,190	\$	9,780,797
		Total Collectable Costs	\$	15,534,190	\$	13,061,083
	(Total Collect Revenue Profit/Loss Prior Year P	table \$ - Direct Costs)/Direct \$= Admin %		5.95% -\$655,839		5.70% \$335,342
T-11				7033,033		<del>\$333,342</del>
1011-	-Free Service	and the transfer of the section has been		26.062.205		44 447 742
	Annual Estin	nated Utilization (in minutes):		26,063,385		11,417,712
	ltem	Description	Bu	dget Amount FY23	В	udget Amount FY24
	JR45	Toll Free Usage	\$	1,126,413	\$	1,287,281
		S .				, ,
		Subtotal Expense and Equipment	\$	1,126,413	\$	1,287,281
		Direct Personnel	\$	40,826	\$	34,303
		Total Direct Allocation	\$	1,167,239	\$	1,321,584
		Indirect Costs Allocated	\$	34,025	\$	32,555
		Total Allocated Costs	\$	1,201,264	\$	1,354,139
	Revenue	sts / Utilization = Per-Minute Cost	\$	0.05	\$	0.12
	Profit/Loss Prior Year P	/L	\$	(75,431.00)	\$	(293,047.00)

## Voice Mail

Annual Estimated Utilization: Number of mailboxes:	3,464	3,720

	Paradation	J	et Amount	Bud	dget Amount
Item	Description		FY23		FY24
JU26	SIP Trunking	\$	7,464	\$	10,451
	Subtotal Expense and Equipment	\$	7,464	\$	10,451
	Direct Personnel	\$	16,267	\$	24,523
	Total Direct Allocation	\$	23,731	\$	34,974
	Indirect Costs Allocated	\$	692	\$	862
	Total Collectable Costs	\$	24,423	\$	35,836
Collectable ( Revenue Profit/Loss	Costs/# of Mailboxes = Rate per Mailbox	\$	7.05	\$	9.63
Prior Year P	/L		\$635		(\$1,352)

## **Core Internet Infrastructure**

Annual Estimated Utilization: Number of accounts 595,632 596,304

Item	Description	Budg	get Amount FY23	Bu	dget Amount FY24
JI71	Hardware and Maintenance	\$	293,108	\$	664,524
JI72	MRCs/Services	\$	219,250	\$	270,971
J173	MoreNet Primary/Secondary/Tertiary NCF	\$	161,738	\$	90,700
	Total Direct Expenses	\$	674,097	\$	1,026,195
	Direct Personnel	\$	201,828	\$	216,788
	Total Direct Allocation	\$	875,925	\$	1,242,983
	Total Indirect Expenses	\$	25,533	\$	30,619
	Total Allocated Costs	\$	901,458	\$	1,273,602
Allocated Co	osts /Number of Accounts = Per-Account Cost	\$	1.51	\$	2.14
Profit/Loss Credit for P	rior Vear		237,785		
Prior Year P			-\$43,824		\$237,785

## **Network Core Infrastructure**

	Annual Estim	nated Utilization: Number of accounts		2,760,552		2,760,552
	lt a ma	Description	Buc	lget Amount	В	udget Amount
	Item J901	Description	Ċ	FY23	<u>,</u>	FY24
	J901 J911	Hardware/Software Procurement and Maintenance	> \$	686,488	\$ \$	1,001,561
	1911	Wiring/Cabling, Misc. Hardware	Þ	5,893	Þ	1,552
		Subtotal Expense and Equipment:	\$	692,382	\$	1,003,113
		Direct Personnel	\$	162,362	\$	164,118
		Total Direct Allocation	\$	854,744	\$	1,167,231
		Indirect Costs Allocated	\$ \$	24,916	\$	28,753
		Total Allocated Costs	\$	879,660	\$	1,195,984
	Allocated Co Revenue <b>Profit/Loss</b>	sts /Number of Accounts = Per-Account Cost	\$	0.32	\$	0.43
	Credit for Pr	ior Year		(170,000)		
	Prior Year P			(\$220,523)		(\$270,862)
Cell		nated Utilization: Actual Costs		7,856,589		8,798,196
	ltem	Description	Buc	lget Amount FY23	В	udget Amount FY24
	JR41	Wireless Services	\$	7,491,878	\$	7,512,754
	31/41	Will cless Services	ų	7,431,676	۲	7,312,734
		Subtotal Expense and Equipment:	\$	7,491,878	\$	7,512,754
		Direct Personnel	\$	234,957	\$	288,123
		Total Direct Allocation	\$	7,726,835	\$	7,800,877
		Indirect Costs Allocated	\$	225,235	\$	192,163
		Total Allocated Costs	\$	7,952,070	\$	7,993,041
	(Total Collec Revenue Profit/Loss Prior Year P	table \$ - Direct \$)/Direct \$ = Admin %		5.86% (\$132,512)		5.46% \$703,374
	ca. 1 /	, <del>-</del>		(7102,012)		Ç. 03,3, <del>4</del>

## **Unified Communications**

	Annual Estir	nated Utilization: Per Unit		319,300		320,119
	Item	Description	Bud	lget Amount FY23	Bu	dget Amount FY24
	JU04	Core UC Structure	\$	210,000	\$	298,349
	JU05	Maintenance on Core Structure	\$ \$	2,566,000	\$	2,601,057
	JU23	UC Expenses	\$	77,000	\$	155,401
	JU26	SIP Trunking	\$	790,800	\$	704,004
		Subtotal Expense and Equipment:	\$	3,643,800	\$	3,758,811
		Direct Personnel	\$	788,347	\$	844,955
		Total Direct Allocation	\$	4,432,147	\$	4,603,766
		Indirect Costs Allocated	\$	129,196	\$	113,407
		Total Allocated Costs	\$	4,561,343	\$	4,717,173
	Revenue	table Costs / Utilization = Per unit Rate	\$	14.29	\$	14.74
		/L		1.154.420		(644.394)
1AW	N					
	JU04 Core UC Structur JU05 Maintenance on JU23 UC Expenses JU26 SIP Trunking  Subtotal Expense  Direct Personnel Total Direct Alloc Indirect Costs Allo Total Allocated Co  Total Collectable Costs / Utilizar Revenue Profit/Loss Prior Year P/L  N  Annual Estimated Utilization  Item Description JW01 WAN Hardware/ Subtotal Expense  Direct Personnel Total Direct Alloc Indirect Costs Alloc Indirect Costs Alloc Indirect Costs Alloc	nated Utilization		620,500		608,388
	Annual Estir	mated Utilization	Buc	620,500	Bu	608,388
						•
	Item		<b>Buc</b> \$	lget Amount	Bu \$	dget Amount
	Item	Description		lget Amount FY23		dget Amount FY24
	Item	Description WAN Hardware/Software Subtotal Expense and Equipment	\$ \$ \$	Iget Amount FY23 3,496,072 3,496,072 1,486,341	\$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110
	Item	Description WAN Hardware/Software Subtotal Expense and Equipment Direct Personnel Total Direct Allocation	\$ \$ \$ \$	Iget Amount FY23 3,496,072 3,496,072 1,486,341 4,982,413	\$ \$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110 5,679,418
	Item	Description WAN Hardware/Software Subtotal Expense and Equipment Direct Personnel Total Direct Allocation Indirect Costs Allocated	\$ \$ \$ \$ \$	Iget Amount FY23 3,496,072 3,496,072 1,486,341 4,982,413 145,236	\$ \$ \$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110 5,679,418 157,843
	Item	Description WAN Hardware/Software Subtotal Expense and Equipment Direct Personnel Total Direct Allocation	\$ \$ \$ \$	Iget Amount FY23 3,496,072 3,496,072 1,486,341 4,982,413	\$ \$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110 5,679,418
	Item JW01  Collectable Revenue	Description WAN Hardware/Software Subtotal Expense and Equipment Direct Personnel Total Direct Allocation Indirect Costs Allocated Total Allocated Costs	\$ \$ \$ \$ \$	Iget Amount FY23 3,496,072 3,496,072 1,486,341 4,982,413 145,236	\$ \$ \$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110 5,679,418 157,843
	Item JW01  Collectable Revenue Profit/Loss	Description WAN Hardware/Software Subtotal Expense and Equipment Direct Personnel Total Direct Allocation Indirect Costs Allocated Total Allocated Costs  Costs / Number = Rate	\$ \$ \$ \$ \$ \$	1get Amount FY23 3,496,072 3,496,072 1,486,341 4,982,413 145,236 5,127,649 8.26	\$ \$ \$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110 5,679,418 157,843 5,837,261
	Item JW01  Collectable Revenue Profit/Loss Prior Year C	Description WAN Hardware/Software Subtotal Expense and Equipment Direct Personnel Total Direct Allocation Indirect Costs Allocated Total Allocated Costs  Costs / Number = Rate	\$ \$ \$ \$ \$	1get Amount FY23 3,496,072 3,496,072 1,486,341 4,982,413 145,236 5,127,649	\$ \$ \$ \$ \$ \$ \$	dget Amount FY24 4,152,307 4,152,307 1,527,110 5,679,418 157,843 5,837,261

## **Enterprise Fax Service:**

**Total Prior Year P/L** 

	Annual Estin	nated Utilization			5,025,308		5,270,964			
	ltem	Description		Bud	lget Amount FY23	Bud	get Amount FY24			
	457	DistSys Biscom Software Mair	ntenance	\$	68,673	\$	68,673			
	879	Biscom Tools, Utilities, Trainir		\$	, -	·	,			
	JF01	Data Center Cost		\$	9,181	\$	8,033			
		Subtotal Expense and Equipm	ent	\$	77,854	\$	76,706			
		Direct Personnel		\$	98,223	\$	133,428			
		Total Direct Allocation		\$	176,077	\$	210,134			
		Indirect Costs Allocated		\$ \$ \$	5,133	\$	5,176			
		Total Allocated Costs		\$	181,210	\$	215,310			
		Costs / Number = Rate			\$0.04		\$0.04			
	Revenue Profit/Loss				\$39,664					
	Credit for Pr	rior Year			<b>403,00</b> .					
	Prior Year P			\$	(202,360)	\$	39,664			
Hun	t Group									
	unt Group  Annual Estimated Utilization: Per Unit					32,335				
				Buc	lget Amount	Budg	et Amount			
	Item	Description		FY2	3	FY24				
	JU04	Core UC Structure		\$	-	\$	30,136			
	JU05	Maintenance on Core		\$	-	\$	115,220			
	JU23	UC Expenses		\$	-	\$	15,697			
	JU26	SIP Trunking		\$	-	\$	71,112			
		Subtotal Expense and Equipm	ent:	\$	-	\$	232,165			
		Direct Personnel		\$	-	\$	149,123			
		Total Direct Allocation		\$	-	\$	381,288			
		Indirect Costs Allocated		\$	-	\$	9,392			
		Total Allocated Costs		\$	-	\$	390,680			
	Total Collect Revenue Profit/Loss	table Costs / Utilization = Per u	nit Rate	\$	-	\$	12.08			
	Prior Year P	/L		\$	-	\$	-			
		Tot	al Allocated Costs	\$	39,149,180	\$	39,227,623			

\$ 276,187 \$ (1,621,612)

## **Rate History**

CAP Rates	FY23	FY24
Centrex Access	\$ 18.80	\$ 26.48
Long Distance	\$ 0.090	\$ 0.12
Plexar Access	\$ 40.38	\$ 44.44
Voice Mail	\$ 7.05	\$ 9.63
Pass-Through Telephone/Data Service	5.95%	5.70%
Toll-Free	\$ 0.046	\$ 0.12
Internet	\$ 1.51	\$ 2.14
Network Core	\$ 0.32	\$ 0.43
Cellular	5.86%	5.46%
Unified Communications	\$ 14.29	\$ 14.74
Unified Communications Call Queue		
Unified Communications-Call Center		
WAN	\$ 8.26	\$ 9.59
Fax	\$ 0.04	\$ 0.04
ISDN Calls		
Hunt Group		\$ 12.08
Directory Assistance		
Intrastate		
Interstate	•	
Toll	•	

FY23 Network & Internet		Internet						
F123 Network & Internet	Core		0.31	3.72	1.48			
	Lesser of FTE or	Core	Monthly	Annual	Monthly	Annual		
	AD	Multiplier	Network Core	Network Core	Internet			
AGENCY								
Agriculture	385	2,310	717	8,603	571	6,849		
Attorney General's Office	311	311	97	1,158	461	5,533		
Conservation	1,797	1,797	558	6,692	2,664	31,970		
Corrections	8,647	51,882	16,101	193,217	12,820	153,836		
DESE	1,785	10,710	3,324	39,886	2,646	31,756		
DESE - Voc Rehab	309	1,854	575	6,905	458	5,497		
Adjutant General	88	528	164	1,966	130	1,566		
DPS - Capitol Police	36	216	67	804	53	640		
DPS - Director's Office	76	456	142	1,698	113	1,352		
DPS - Fire Safety	65	390	121	1,452	96	1,156		
DPS - SEMA	131	786	244	2,927	194	2,331		
Economic Development	297	1,782	553	6,636	440	5,284		
Ethics Commission	26	104	32	387	39	463		
Gaming Commission	87	87	27	324	129	1,548		
Governor's Office	28	168	52	626	42	498		
Health and Senior Services	1,776	10,656	3,307	39,685	2,633	31,596		
Higher Education	51	306	95	1,140	76	907		
Higher Education WD	220	1,320	410	4,916	326	3,914		
House	406	406	126	1,512	602	7,223		
DCI Insurance	190	1,140	354	4,246	282	3,380		
DCI - Credit Union	15	90	28	335	22	267		
DCI - Finance	107	642	199	2,391	159	1,904		
DCI - Pro Reg	385	2,310	717	8,603	571	6,849		
DCI-PSC	174	174	54	648	258	3,096		
Labor & Industrial Relations	597	3,582	1,112	13,340	885	10,621		
Legislative Research	17	17	5	63	25	302		
Lottery Commission	153	153	47	570	227	2,722		
Lt. Governor's Office	18	108	34	402	27	320		
Mental Health	10,080	60,480	18,770	225,237	14,944	179,330		
MO VET BLOOMFIELD	8	48	15	179	12	142		
MO VET CAMERON	218	1,308	406	4,871	323	3,878		
MO VET CAPE GIRARDEAU	196	1,176	365	4,380	291	3,487		

MO VET COM	32	192	60	715	47	569
MO VET FT L WOOD	7	42	13	156	10	125
MO VET HIGGINSVILLE	7	42	13	156	10	125
MO VET JACKSONVILLE	5	30	9	112	7	89
MO VET MEXICO	196	1,176	365	4,380	291	3,487
MO VET MT VERNON	188	1,128	350	4,201	279	3,345
MO VET SPRINGFIELD	11	66	20	246	16	196
MO VET ST JAMES	157	942	292	3,508	233	2,793
MO VET ST LOUIS	193	1,158	359	4,313	286	3,434
MO VET WARRENSBURG	179	1,074	333	4,000	265	3,185
MSHP	2,449	2,449	760	9,120	3,631	43,569
Natural Resources	1,648	9,888	3,069	36,825	2,443	29,319
OA	637	3,822	1,186	14,234	944	11,333
OA-ITSD	1,184	7,104	2,205	26,456	1,755	21,064
Public Defenders	641	641	199	2,387	950	11,404
Revenue	1,268	7,608	2,361	28,333	1,880	22,559
Secretary of State	209	418	130	1,557	310	3,718
Senate	214	214	66	797	317	3,807
Social Services	6,111	36,666	11,379	136,550	9,060	108,719
State Auditor's Office	98	294	91	1,095	145	1,743
State Courts Administrator	3,429	3,429	1,064	12,770	5,084	61,004
State Treasurer's Office	42	210	65	782	62	747
Transportation	156	312	97	1,162	231	2,775
TOTAL	47,740	236,202	73,305	879,654	70,777	849,325
Annual	572,880	2,834,424	879,654	879,654	849,325	

\* use FTE count for Agencies not using UC

	\$ 18.80 \$		\$ 18.80 \$		18.80 \$ 26.4		\$ 0.090	\$ 0.120 \$		40.38 \$	44.44	5.95%		5.70%	\$ 7.0	5 \$	9.63	\$0.046	\$0.120	\$ 1.5	1 \$	2.14	0.32	0.43
		* CEN	* C		LG DISTANCE	LG DISTANCE		PLX	PLX	DTA/PASS		DTA/PASS	VM		VM	TF	TF	Internet		Internet	Network Core	Network Core		
A CRICIUTURE		FY23	FY2		FY23	FY24	_	FY23	FY24	FY23		FY24	FY23	2 6	FY24	FY23	FY24	FY23	·	FY24	FY23	FY24		
AGRICULTURE ATTRNY GEN	\$		\$ \$		\$ 1,050 \$ 189	\$ 1,171 \$ 1,103		1,744 \$ 509 \$		\$ 2,353 \$ 2,333			\$ 10 \$ 5			•	•	\$ 46			\$ 562 \$ 79	\$ 1,060 \$ 149		
CONSERVATION	\$		\$		\$ 6.455	\$ 3.060		4,252 \$		\$ 89,30			ر ڊ ڊ	1 4		•	•	\$ 2,05			\$ 413			
CORRECTIONS	\$		Ś		\$ 22,422	\$ 31,618		16,134 \$		\$ 69,39		,	\$ 23	- 7			\$ 2,526	\$ 11,45			\$ 13,838			
DESE	\$		\$	,	\$ 1,406	\$ 3,027		5,124 \$	,	\$ 17,96			\$ 14				. ,	\$ 1,58	34 \$	2,994	\$ 1,914			
DESE-VR	\$	223	\$	265	\$ 117	\$ 278	\$	981 \$	1,200	\$ 1,33	3 \$	1,343	\$	6 \$	10 5	\$ 235	\$ 460	\$ 77	78 \$	1,470	\$ 940	\$ 1,772		
DPS-ADJ GEN	\$	167	\$	238	\$ -	\$ 0	\$	182 \$	222	\$ 60,40	7 \$	60,842	\$ -	Ş	- 9	\$ 3	\$ 44	\$ 45	9 \$	867	\$ 554	\$ 1,045		
DPS-CAP PLC	\$	112	\$		\$ 10	\$ 53	\$	- \$	-	\$ 2:	2 \$	22	\$ -	Ş	- ;	~	\$ -		6 \$		\$ 44			
DPS-DIR OFC	\$		\$		\$ 342			- \$	-	\$ 10			\$ -	\$				\$ 16			\$ 194	•		
DPS-FIRE SAFE	\$		\$		\$ 79	\$ 99		- \$	-	\$ 1			Ş -	Ş	- :		\$ 3	1	6 \$			\$ 173		
DPS-LIQ	\$		\$		\$ 53	\$ 165		- \$	-	\$ 14			\$ -	,	- ;	•		\$ 23	- \$ 37 \$		•	\$ - 5 -		
DPS-SEMA DED	\$		\$ \$	,	\$ 602 \$ 58	\$ 582 \$ 128		73 \$ 545 \$		\$ 2,855 \$ 3,484			\$ - \$ -	Ş				\$ 30			\$ 286 \$ 367	\$ 539 \$ 691		
ETHICS COMM	\$		۶ \$		\$ 29	\$ 105		- Ś	400	\$ 49			\$ 14	7	•	•	•		35 5			\$ 53		
GAMING COM	Ś		\$		\$ 50	\$ 130		1,635 \$	1,422	\$ 15,78			\$ 66			•		\$ 12			7	\$ 47		
GOV OFFICE	Ś	911	-		\$ 235	\$ 131		182 \$		\$ 1,10		-,	\$ 15			•	\$ -		32 \$		7	\$ 72		
HEALTH	\$		\$	,	\$ 7,559	\$ 10,950		2,071 \$		\$ 6,82			\$ 7			•	•	\$ 2,02			\$ 2,446	•		
HIGHER ED-WD	\$		\$ 2		\$ 3,275	\$ 5,702		6,286 \$		\$ 17,84			\$ 6			. ,	\$ 4,122	\$ 39			\$ 475			
HOUSE	\$	390	\$	556	\$ -	\$ 0	\$	- \$	-	\$ 94	7 \$	954	\$	6 \$	10 9	\$ 14	\$ 19	\$ 47	9 \$	905	\$ 96	\$ 182		
DCI INS	\$	204	\$	291	\$ 572	\$ 736	\$	145 \$	178	\$ 2,51	5 \$	2,534	\$ 1	9 \$	29 5	\$ 666	\$ 1,537	\$ 21	4 \$	404	\$ 259	\$ 488		
DCI CR UNION	\$	37	\$	53	\$ 3	\$ 11		- \$	-		4 \$	4	\$ -	Ş	- 9	\$ 0	\$ 0		8 \$		\$ 22	•		
DCI FINANCE	\$		\$		\$ 50	\$ 147		- \$	-	\$ 14			\$ -	Ş		\$ -	-	\$ 11			\$ 141	•		
DCI PROF REG	\$		\$		\$ 376	\$ 592		- \$	-	\$ 3,05			\$ -	\$			\$ 387	\$ 24			\$ 298	•		
LABOR	\$		\$		\$ 3,886	\$ 4,304		981 \$		\$ 1,01				6 \$					20 \$		\$ 870			
LEGIS RSRCH	\$		\$		\$ -	\$ -	\$	- \$		\$ -	\$		\$ -	Ş	•	т	\$ -		31 \$			\$ 12		
LOTTERY	\$		\$		\$ 0	\$ 0		182 \$		\$ 5,333 \$ 10		-,-	\$ -	ڊ د د			, , .	\$ 17 \$	77 \$			\$ 67		
LT GOVERNOR MCHCP	\$		\$ \$		\$ 50 \$ 389	\$ 25 \$ 325		73 \$ - \$	89	\$ 10 \$ 4,674			\$ \$ 1	6 \$ 3 \$		-	-	\$	- 5		\$ 11 \$ -	\$ 21		
DMH	\$		\$ \$		\$ 10,023	\$ 11,076		- ş 20,676 \$	25,020	\$ 9,57		,	\$ 14					\$ 9,96			\$ 12,042	•		
MO VET-BLM	Ś		\$		\$ 10,023	\$ 11,070	Ś	20,070 \$	25,020	\$ 43:			\$ -	, ,		\$ 505 \$ -	\$ -		1 5		\$ 12,042			
MO VET-CAM	Ś	- 3	Ś	_	\$ 337	\$ 552	\$	- \$	-	\$ 20			\$ -	3		\$ -	\$ -	\$ 28			\$ 341			
MO VET-CAPE	\$	-	\$	-	\$ 355	\$ 316		218 \$	267	\$ 20			\$	6 \$		; ; -	\$ -	\$ 25	0 \$		\$ 302	•		
MO VET COM	\$	- :	\$	-	\$ -	\$ -	\$	- \$	-	\$ -	\$	-	\$ -	Ş	- 9	, \$ -	\$ -	\$ 9	7 \$	184	\$ 118	\$ 222		
MO VET FT LW	\$	- :	\$	-	\$ -	\$ -	\$	- \$	-	\$ -	\$	-	\$ -	Ş	- 9	\$ -	\$ -	\$	6 \$	11	\$ 7	\$ 13		
MO VET-HIG	\$	- :	\$	-	\$ 37	\$ 48	\$	- \$	-	\$ -	\$	-	\$ -	\$	- :	\$ -	\$ -	\$	9 \$	17	\$ 11	\$ 21		
MO VET-JACK	\$	- :	\$		\$ 33	\$ 62		- \$	-	\$ -	\$	•	\$ -	Ş	- 9	\$ -	\$ -	\$	6 \$		\$ 7	•		
MO VET-MEX	\$		\$		\$ 624	\$ 726		- \$	-	\$	- 7	_	\$ -	Ş	- ;	\$ -	\$ -		2 \$		\$ 268			
MO VET-MTV	\$		\$		\$ 753	\$ 950	- 1	- Ş	-	\$ 150	- 1		Ş -	Ş	- :	ş -	Ş -	\$ 29			•	\$ 671		
MO VET SPR	\$	-	\$		\$ -	\$ -	\$	- \$	-	\$ -	\$		Ş -	Ş	- ;	\$ - •	\$ -		1 5			\$ 26		
MO VET-ST JM	\$	- :	\$ \$		\$ 627 \$ 198.19	\$ 873		- \$ 1.054 \$	1 200	\$ 179 \$ 95			> -	,	- 5	> -	\$ -	\$ 21 \$ 37			\$ 263	•		
MO VET-STL MO VET-WBG	\$		\$ \$		\$ 198.19 \$ 355.19	\$ 367 \$ 367		1,054 \$ - \$	1,289	\$ 95: \$ 1:			\$ - \$ -	Ş		۶ - د -	۶ - د -	\$ 28				\$ 864 \$ 648		
DPS-VET-BLM	\$		۶ \$		\$ 555.19	\$ 567	\$	- ş - \$	-	\$ 47			\$ - \$ -	3		, - \$ -	\$ - \$ -	\$ 20	- 5			\$ 646 \$ -		
MSHP	\$		\$		\$ 11,931.94	\$ 10,264	-	5,741 \$	6,399	\$ 285,44			\$ 10	- 7		\$ 1,018	\$ 3,348	\$ 2,79			T	\$ 1,062		
NATURAL RES	\$		\$		\$ 1,704.56	\$ 3,310		2,180 \$		\$ 28,119		,	\$ 10					\$ 1,93			•	\$ 4,407		
OA	\$		\$		\$ 5,454	\$ 2,166		3,307 \$		\$ 324,93		,	\$ 2			•	•	\$ 2,03			\$ 2,458			
Public Def	\$		\$		\$ -	\$ 86		- \$		\$ -	\$		\$ -	\$			\$ -	\$ 68			\$ 139			
REVENUE	\$	18,361	\$ 2	22,852	\$ 2,032	\$ 2,305	\$	254 \$	222	\$ 16,08	5 \$	16,202	\$ 2	6 \$	29	\$ 684	\$ 10,167	\$ 1,32	25 \$	2,504		\$ 3,019		
SEC OF STATE	\$	446	\$		\$ 522	\$ 738	\$	182 \$	133	\$ 83	7 \$	843	\$ 2	6 \$	10 5	\$ 1,241	\$ 2,810	\$ 24			\$ 99	\$ 187		
SENATE	\$	167	\$	238	\$ 382	\$ 1,842		- \$	-	\$ 2,25		,	\$ -	\$		•		\$ 24			•	\$ 94		
SOCIAL SRVC	\$	-,	\$	,	\$ 20,165	\$ 28,390		15,771 \$	15,687	\$ 56,11		/ -	\$ 24					\$ 7,37		,	\$ 8,912	. ,		
STATE AUDITOR	\$		\$		\$ 4	\$ 5		- \$	-	\$ 50			\$ -	. \$		,	\$ 11	\$ 13				\$ 148		
STATE CRT ADM	\$		\$	,	\$ 285	\$ 812		1,599 \$	2,000	\$ 20,27		,	\$ 26			.,	. ,	\$ 3,86		,	\$ 779			
STATE TREAS	\$		\$		\$ 249	\$ 444		- \$	12.500	\$ 13			\$ -	1 6		T	\$ -		2 \$		\$ 52			
TRANSPORT	\$	2,657	<b>&gt;</b>	, -	\$ 3,944		\$	11,265 \$	13,599	\$ 83,95		•	\$ 21 \$ 1				\$ 11,267				\$ 2,593			
OTHER TOTAL-Monthly	\$	71,083	ې د (	185 90,482	\$ 33 \$ 109,305	\$ 11 \$ 133,958	Ş د	- Ş 103,346 \$	113,455	\$ 3,159		0,102	<u> </u>	9 \$		\$ <u>0</u> \$ 312,030	\$ 954,615	\$ 62,00	_	396 117,178	\$ 42 \$ 58,277	\$ 80 \$ 109,915		
Total FY Amount	Ş			85,786	\$ 1,311,665	\$ 1,607,494		1,240,148 \$		\$ 1,142,50			\$ 2,89 \$ 34,69	_			\$ 954,615	\$ 744,06	_	117,178	\$ 699,322	\$ 1,318,984		
TOTAL ET AIHOUITE	ڔ	032,334 .	0,00 ب	05,700	1,511,005	1,007,494 ب	ر ا	1,240,140 \$	1,301,404	7 13,/10,U6.	د ع	13,000,027	94,09 ب	<u>. , , , , , , , , , , , , , , , , , , ,</u>	, <del>-</del> 1,233 ;	3,/44,333	7 TT/433/303	/44,00	, ,	, 1,400,134	225,522 ب	1,310,964 ب		

<sup>\*</sup> Centrex & Plexar rates without mandated charges. Mandated charges are included in the passthrough.

	_	5.86%		5.46%		\$14.26		\$14.78	\$	8.26	\$	9.59	\$	0.04	\$	0.04					ı	
		Cellular		Cellular		UC Core		UC Core		WAN		WAN		FAX		FAX	N	Ionth Total	N	1onth Total		
		FY23	_	FY24	_	FY23	_	FY24		FY23		FY24		FY23	_	FY24		FY23		FY24	١.	difference
AGRICULTURE	\$	19,953	\$	20,037	\$	2,373	\$	3,399	\$	3,050	\$	3,654	\$	8	\$	33	\$	31,785	\$	33,255	\$	1,470
ATTRNY GEN	\$		\$	752	\$	5,133	\$	5,735	\$	-	\$	-	\$	-	\$	-	\$	10,436	\$	12,542	\$	2,106
CONSERVATION CORRECTIONS	\$	47,257	\$ \$	47,457	\$	21 442	\$	27,565	\$	149	\$ \$	198 123,486	\$	230	\$	426	\$	152,103	\$	154,517	\$	2,414
DESE	\$	31,505 29,405	\$	31,638 29,529	\$	21,442 11,829				103,084 19,172	Τ.	22,966	\$	102		426	\$	294,536 89,238	\$	360,274	1.	65,738
				,		,	\$	14,987	\$		\$			102	\$	496	\$	•		101,156	\$	11,918
DESE-VR DPS-ADJ GEN	\$	64 1,460	\$	64 1,466	\$ \$	5,363	\$	6,651	\$	1,321 204	\$	1,582 245	\$ \$	-	\$	-	ې خ	11,361 63,437	\$	15,095 64,970	\$ \$	3,734 1,533
DPS-CAP PLC	\$	58	\$	1,466 58	\$	157	\$	192	\$	197	\$	245	\$	-	\$	3	\$	635	\$	847	ç	212
DPS-DIR OFC	\$	4,196	\$	4,214	\$	908	\$	1,064	\$	849	\$	1,017	\$	10	\$	35	\$	6,763	\$	7,587	د د	824
DPS-FIRE SAFE	\$	870	\$	874	\$	303	\$	370	\$	660	\$	791	\$	10	Ś	19	\$	2,174	\$	2,488	\$	314
DPS-LIQ	\$	8,182	\$	8,217	\$	508	\$	636	\$	283	\$	339	\$	0	\$	3	\$	9,229	Ś	9,508	ر د	278
DPS-SEMA	\$	9,731	\$	9,772	\$	2,228	\$	2,720	Ś	1,981	Ś	3,004	Ś	1	\$	2	Ś	19,504	Ś	21,511	Ś	2,007
DED DED	Ś	6	\$	6	\$	1,780	\$	2,187	\$	2,861	\$	3,428	Ś	0	\$	1	Ś	10,131	Ś	11,329	\$	1,197
ETHICS COMM	\$	2,622	\$	2,633	Ś		\$	384	\$	2,001	Ś	3,420	\$	-	Ś		Ś	4,077	\$	3,986	\$	(91
GAMING COM	\$	3,873	\$	3,890	Ś	_	\$	-	Ś		Ś		Ś	_	Ś	_	\$	23,725	\$	24,315	\$	590
GOV OFFICE	\$	31,505	\$	31,638	\$	_	Ś	15	Ś	_	ζ	_	Ś	_	Ś	_	Ś	34,164	\$	34,783	Ś	619
HEALTH	\$	23,303	\$	23,402	\$	23,972	Ś	30,669	Ś	20,210	Ś	24,209	Ś	1,511	\$	2,683	\$	96,577	\$	129,080	\$	32,503
HIGHER ED-WD	Ś	3,852	Ś	3,868	\$	7,833	Ś	10,494	Ś	9,307	Ś	11,149	Ś	19	Ś	74	Ś	68,542	Ś	83,064	Ś	14,523
HOUSE	Ś	-	Ś	-	Ś	-	Ś	-	Ś	-	Ś		Ś	-	Ś		Ś	1,933	\$	2,625	Ś	693
DCI INS	Ś	8,401	\$	8,437	\$	7,143	\$	8,676	\$	2,916	\$	3,493	\$	86	\$	97	\$	23,142	\$	26,900	Ś	3,758
DCI CR UNION	Ś	985	Ś	989	Ś	97	Ś	133	Ś	212	Ś	254	Ś	0	Ś	0	Ś	1,379	\$	1,520	Ś	141
DCI FINANCE	\$	979	\$	983	\$	496	\$	621	\$	330	\$	395	\$	1	\$	2	\$	2,127	\$	2,649	\$	522
DCI PROF REG	\$	7,077	\$	7,106	\$	1,828	\$	2,217	\$	2,138	\$	2,561	\$	1	\$	2	\$	15,238	\$	17,024	\$	1,786
LABOR	\$	8,062	\$	8,096	\$	9,795	\$	19,170	\$	10,093	\$	12,091	\$	4,367	\$	3,265	\$	125,820	\$	236,291	\$	110,471
LEGIS RSRCH	\$	´-	\$	´-	\$	-	\$	, -	\$	´-	\$	, -	\$	· -	\$	· -	\$	37	\$	149	\$	112
LOTTERY	\$	14,702	\$	14,764	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	21,204	\$	22,172	\$	968
LT GOVERNOR	\$	306	\$	307	\$	230	\$	281	\$	-	\$	-	\$	0	\$	0	\$	714	\$	788	\$	73
MCHCP	\$	-	\$	-	\$	-	\$	-	\$	86	\$	104	\$	-	\$	-	\$	7,102	\$	8,957	\$	1,854
DMH	\$	32,083	\$	32,218	\$	54,119	\$	66,392	\$	66,029	\$	79,097	\$	185	\$	355	\$	216,152	\$	266,970	\$	50,818
MO VET-BLM	\$	-	\$	-	\$	-	\$	-	\$	86	\$	104	\$	-	\$	-	\$	543	\$	585	\$	42
MO VET-CAM	\$	1,340	\$	1,346	\$	860	\$	1,005	\$	1,336	\$	1,601	\$	-	\$	-	\$	4,702	\$	5,887	\$	1,185
MO VET-CAPE	\$	773	\$	776	\$	896	\$	1,094	\$	1,415	\$	1,695	\$	-	\$	6	\$	4,236	\$	5,227	\$	991
MO VET COM	\$	-	\$	-	\$	-	\$	-	\$	448	\$	537	\$	-	\$	-	\$	663	\$	943	\$	280
MO VET FT LW	\$	-	\$	-	\$	-	\$	-	\$	47	\$	56	\$	-	\$	-	\$	60	\$	80	\$	20
MO VET-HIG	\$	-	\$	-	\$	-	\$	89	\$	55	\$	66	\$	-	\$	-	\$	112	\$	240	\$	128
MO VET-JACK	\$	190	\$	190	\$	-	\$	-	\$	71	\$	85	\$	-	\$	-	\$	306	\$	361	\$	55
MO VET-MEX	\$	501	\$	503	\$	1,114	\$	1,345	\$	1,415	\$	1,695	\$	6	\$	1	\$	4,150	\$	5,196	\$	1,046
MO VET-MTV	\$	1,152	\$	1,156	\$	-	\$	-	\$	1,588	\$	1,902	\$	-	\$	-	\$	4,293	\$	5,387	\$	1,094
MO VET SPR	\$	-	\$	-	\$	-	\$	-	\$	71	\$	85	\$	-	\$	-	\$	96	\$	132	\$	36
MO VET-ST JM	\$	849	\$	853	\$	-	\$		\$	1,179	\$	1,412	\$	-	\$	-	\$	3,314	\$	4,225	\$	911
MO VET-STL	\$	1,135	\$	1,140	\$	835	\$	1,109	\$	1,777	\$	2,128	\$	118	\$	72	\$	6,905	\$	8,643	\$	1,738
MO VET-WBG	\$	1,158	\$	1,163	\$	1,078	\$	1,301	\$	1,525	\$	1,827	\$	-	\$	-	\$	5,034	\$	6,252	\$	1,217
DPS-VET-BLM	\$	-	\$	-	\$	-	\$	- 440	\$	-	\$	- 422	\$	-	\$	-	\$	472	\$	475	\$	3
MSHP	\$	75,612	\$	75,931	\$	1,041	\$	1,419	\$	110	\$	132	\$	137	\$	128	\$	387,406	\$	395,729	\$	8,323
NATURAL RES OA	\$	36,231	\$	36,384	\$	15,497	\$	18,372	\$	23,409	Ş	28,042	\$	27	\$	31	\$	113,240	\$	127,746	\$	14,506
Public Def	\$	44,107	\$	44,293	\$	19,686	\$	24,357	\$	19,817	۶	23,739	\$	1,846	\$	2,803	\$	431,636	\$	451,311	\$	19,675 822
REVENUE	\$	5,429	\$	- 5,452	\$	10,364	\$	12,933	\$	21 420	\$	25 660	\$	498	\$	1,274	\$	827 79.097	\$	1,649 102,627	\$	24,541
SEC OF STATE	\$	5,429 504	\$	5,452 506	\$	2,809	\$	3,414	- 1	21,428	\$	25,669	\$	498	\$	1,2/4	\$	78,087 6,912	\$	9,717	\$	24,541 2,804
SEC OF STATE SENATE	\$	504	ç	500	\$	2,009	\$	3,414	\$	-	\$	-	\$	-	\$	-	ç	3,111	\$	4,924	\$	2,804 1,813
SOCIAL SRVC	\$	103,966	\$	104,405	Ş	85.246	\$	101,406	\$	96,560	\$	115.670	\$	3.037	\$	6,421	\$	601,474	\$	1,157,366	\$	555,892
STATE AUDITOR	¢	2,766	\$	2,778	\$	1,199	\$	1,448	\$	-	¢		¢	-	Ś	-	¢	4,257	¢	4,687	¢	430
STATE CRT ADM	\$	6,723	\$	6,752	\$	4,952	\$	7,065	\$	-	\$	-	\$	-	\$	-	\$	44,652	\$	54,915	\$	10,264
STATE TREAS	\$	1,592	\$	1,598	\$	678	\$	872	\$	-	\$	-	\$	-	\$	-	\$	2,790	\$	3,342	\$	552
TRANSPORT	\$	128,120	\$	128,661	\$	-	\$	-	\$	_	Ś	_	Ś	_	Ś	_	\$	241,960	\$	262,958	\$	20,998
OTHER	Ś		Ś		Ś	_	Ś	_	Ś	_	Ś	_	Ś	_	Ś	_	Ś	3.723	Ś	3,883	Ś	160
TOTAL-Monthly	\$	703.333	\$	706.302	\$	303.791	\$	381.782	\$	417.470	\$	500.742	\$	12.191	\$	18.235	\$	3.298.228	\$	4.280.838	Ś	982.611
Total FY Amount	_	8,439,991	\$	8,475,628	\$	3,645,487	\$	4,581,386	\$	5,009,644	\$	6,008,902	\$	146,293	\$	218,816	\$	39,578,731	\$	51,370,059	\$	11,791,328
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<sup>\*</sup> Centrex & Plexar rates